

# 310-600

## SUN

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**Question: 1**

In two months, there are 200 defects in 40 units processed. If each unit has 25 opportunities, what is the process DPMO?

- A - 200,000
- B - 400,000
- C - 800,000
- D - 1,000,000

**Answer: A**

**Question: 2**

Which of the following are NOT common pitfalls to the Sun Shot process?

- A - Multiple champions
- B - Too little time allotted
- C - Poor action item accountability
- D - Weak sponsorship

**Answer: A**

**Question: 3**

What is the purpose of a pilot?

- A - To analyze a process and determine the source of defects
- B - To test a solution on a small or limited scale
- C - To implement a compromised solution when true consensus cannot be reached
- D - To collect baseline data from an existing process

**Answer: B**

**Question: 4**

Which tool is used to evaluate process variation over time?

- A - Pie chart
- B - Scatter plot
- C - Individuals chart
- D - Pareto Chart

**Answer: C**

**Question: 5**

What should be included in a good problem/opportunity statement?

- A - A description of the causes of the problem
- B - A statement of the project improvement goal
- C - An assignment of responsibility for the problem
- D - The severity of the problem

**Answer: D**

**Question: 6**

A project charter should be:

- A - Treated by the team as a fixed contract to be changed only by approval of 51% of the team

- B - Treated as a living document which will evolve as new information is discovered
- C - Written in precise technical language
- D - A brief document 2-3 pages in length

**Answer: B**

**Question: 7**

Which tool is best for illustrating possible causes for an effect?

- A - QFD
- B - Fishbone diagram
- C - Process flowchart
- D - Histogram

**Answer: B**

**Question: 8**

Which of the following is NOT a benefit associated with control charts?

- A - They demonstrate process performance relative to customer specifications
- B - They demonstrate stability and predictability of a process over time
- C - They show parameter performance, mean, and control limits
- D - They offer early warning of possible problems

**Answer: A**

**Question: 9**

Which statement is a good guideline for brainstorming?

- A - Keep the list of ideas manageable by allowing each participant a set number of contributions
- B - Establish the objective prior to the brainstorming session
- C - Focus on idea quality, rather than quantity
- D - Provide a familiar venue for the process

**Answer: B**

**Question: 10**

A factorial 2-level DOE does NOT:

- A - Confirm possible critical Xs
- B - Confirm design parameter impacts on Ys
- C - Confirm causes identified by hypothesis tests
- D - Confirm best robust design

**Answer: D**

**Question: 11**

Which is the best tool to show a quantitative comparison of the frequency of occurrence for different failure modes?

- A - QFD
- B - Individuals chart
- C - Pareto chart
- D - Scatter diagram

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