

133-S-713.4

Avaya

Avaya Proactive Contact Solutions Implementation

OfficialCerts.com is a reputable IT certification examination guide, study guides and audio exam provider. We ensure that you pass your 133-S-713.4 exam in first attempt and also get high scores to acquire Avaya certification.

If you use OfficialCerts 133-S-713.4 Certification questions and answers, you will experience actual 133-S-713.4 exam questions/answers. We know exactly what is needed and have all the exam preparation material required to pass the exam. Our Avaya exam prep covers over 95% of the questions and answers that may be appeared in your 133-S-713.4 exam. Every point from pass4sure 133-S-713.4 PDF, 133-S-713.4 review will help you take Avaya 133-S-713.4 exam much easier and become Avaya certified.

Here's what you can expect from the OfficialCerts Avaya 133-S-713.4 course:

- * Up-to-Date Avaya 133-S-713.4 questions as experienced in the real exam.*
- * 100% correct Avaya 133-S-713.4 answers you simply can't find in other 133-S-713.4 courses.*
- * All of our tests are easy to download. Your file will be saved as a 133-S-713.4 PDF.*
- * Avaya 133-S-713.4 brain dump free content featuring the real 133-S-713.4 test questions.*

Avaya 133-S-713.4 certification exam is of core importance both in your Professional life and Avaya certification path. With Avaya certification you can get a good job easily in the market and get on your path for success. Professionals who passed Avaya 133-S-713.4 exam training are an absolute favorite in the industry. You will pass Avaya 133-S-713.4 certification test and career opportunities will be open for you.

<http://janetdailey.com/?certs=exams.asp?examcode=133-S-713.4>



Question: 1

Which Avaya software is used to provide consolidated reporting with Avaya Proactive Contact 4.X and other Avaya communication solutions?

- A. CMS
- B. WebLM
- C. Avaya IQ
- D. Analyst

Answer: C

Question: 2

Which Avaya CM circuit pack is necessary if the customer expects to do predictive dialing on Proactive Contact with CTI?

- A. TN744 Call classifier
- B. TN2602 Media interface
- C. TN799 C-LAN
- D. TN464 DS1 Interface

Answer: A

Question: 3

Which Proactive Contact component allows clients residing off the dialer to obtain events and real-time data from the dialer?

- A. Event Service
- B. STATSPUMP
- C. Historical Data Service Component (HDSC)
- D. Dialer Command and Control Service (DCCS)

Answer: A

Question: 4

Which two commands are used to configure the cti_passwd.cfg file for an Avaya Proactive Contact with CTI with Agent Blending? (Choose two.)

- A. cti_passwd
- B. cti_passwd
- C. cti_passwd -b
- D. cti_passwd

Answer: C, D

Question: 5

How does Proactive Contact move digitized messages from the CPU to the Large Port Voice Card (LPVC)?

- A. Remote Copy (RCP)
- B. Network File System (NFS)
- C. File Transfer Protocol (FTP)
- D. Address Resolution Protocol (ARP)

Answer: B

Question: 6

Which parameter in master.cfg is required to ensure correct agent capacity on a Proactive Contact system?

- A. PORTS
- B. LINEASSIGN
- C. QUOTA
- D. MAXHIDSLOTS

Answer: D

Question: 7

You are working with a third-party to integrate a call recording utility with Proactive Contact. The technician for the third-party is not able to see events from Proactive Contact. Which command would you type on the Proactive Contact command line to see all statistics from Event Services?

- A. enclient -S \$NS
- B. enclient -A
- C. enservice -a
- D. enservice -S \$NS

Answer: A

Question: 8

Under which two sections in Editor do you set up Record Specific Messaging? (Choose two.)

- A. Contact Management
- B. Messages and Scripts
- C. Jobs
- D. Calling Lists

Answer: B, D

Question: 9

You are configuring a Proactive Contact 4.X solution for your customer. They do not use the same result codes that the dialer uses. They use a short four-character description. Which Supervisor function should you use to ensure that your customer's host will understand the Avaya completion codes?

- A. Translate
- B. Merge
- C. Fill
- D. Format

Answer: A

Question: 10

Where is the location of the local policy files on the Avaya Proactive Contact 4.X server?

- A. /opt/avaya/pds/config
- B. /opt/avaya/pds/openssl
- C. /opt/avaya/pds/etc
- D. /etc

Answer: B

Question: 11

A supervisor reports that the data in Internet Monitor is only updating every two minutes. The supervisor requests the update time be changed to every 30 seconds. Which configuration field in master.cfg must be changed?

- A. IMONDISPLAY
- B. SURFREFRESH
- C. IMONREFRESH
- D. AUTORELPOLLTIME

Answer: C

Question: 12

Which voicemail.cfg setup is correct to use on an Avaya Proactive Contact with CTI?

- A. 23:pf_msg1:41031:Female:Outbound:Voice:pf_msg1
- B. 14:41039:mwait1:Male:Outbound:Voice:mwait1
- C. 41017:19:infwait3:Female:Inbound:Voice:41017
- D. 189:virt1m:Male:Virtual:Voice:41026

Answer: A

Question: 13

Where are greetings, such as the pre-recorded messages an agent hears when they log in or the messages played to a customer during a virtual job, stored in a Proactive Contact with CTI solution?

- A. Avaya CM
- B. AES Server
- C. Proactive Contact CPU
- D. Proactive Contact Digital Switch

Answer: A

Question: 14

Which Avaya software is used to communicate between Communication Manager and Avaya Proactive Contact with CTI?

- A. Avaya CT
- B. AES
- C. CMS
- D. MAPD

Answer: B

Question: 15

The local CA certificate for Avaya Proactive Contact 4.X agent is stored in which location?

- A. password file

OfficialCerts.com Certification Exam Full Version Features;

- Verified answers researched by industry experts.
- Exams **updated** on regular basis.
- Questions, Answers are downloadable in **PDF** format.
- **No authorization** code required to open exam.
- **Portable** anywhere.
- 100% success **Guarantee**.
- **Fast**, helpful support 24x7.

View list of All exams we offer;

<http://www.officialcerts.com/allexams.asp>

To contact our Support;

<http://www.officialcerts.com/support.asp>

View FAQs

<http://www.officialcerts.com/faq.asp>

Download All Exams Samples

<http://www.officialcerts.com/samples.asp>

To purchase Full Version and updated exam;

<http://www.officialcerts.com/allexams.asp>



Shop now using **PayPal**



3COM	CompTIA	Filemaker	IBM	LPI	OMG	Sun
ADOBE	ComputerAssociates	Fortinet	IISFA	McAfee	Oracle	Sybase
APC	CWNP	Foundry	Intel	McData	PMI	Symantec
Apple	DELL	Fujitsu	ISACA	Microsoft	Polycom	TeraData
BEA	ECCouncil	GuidanceSoftware	ISC2	Mile2	RedHat	TIA
BICSI	EMC	HDI	ISEB	NetworkAppliance	Sair	Tibco
CheckPoint	Enterasys	Hitachi	ISM	Network-General	SASInstitute	TruSecure
Cisco	ExamExpress	HP	Juniper	Nokia	SCP	Veritas
Citrix	Exin	Huawei	Legato	Nortel	See-Beyond	Vmware
CIW	ExtremeNetworks	Hyperion	Lotus	Novell	Google	

You have made the
Right Choice

You are becoming member of most comprehensive, accurate, highest quality and lowest cost certification resource in the world.

