

000-R13

IBM

IBM Retail Environment for SUSE LINUX (IRES) Technical Mastery Test

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Question: 1

Which of the following describes the I/O connectivity ports that are available on the IBM Anyplace Kiosk?

- A. One USB 2.0 port, headphone and microphone ports, one RS-232 port and one ethernet port.
- B. One powered USB port, headphone and microphone ports, 2 RS-232 ports and one ethernet port.
- C. Two USB 2.0 ports, headphone and microphone ports, one RS-232 port and one ethernet port.
- D. Two powered USB ports, headphone and microphone ports, one RS-232 port and one ethernet port.

Answer: C

Question: 2

Where is the BEST place to find IBM Anyplace Kiosk troubleshooting information?

- A. IBM Anyplace Kiosk Technical Bulletins
- B. IBM hosted Anyplace Kiosk service forums
- C. IBM Anyplace Kiosk 4836/4838 Troubleshooting Guide
- D. IBM Anyplace Kiosk Planning, Installation, and Service Guide

Answer: D

Question: 3

The IBM Retail Store Solutions Web site contains which three of the following?

- A. Knowledgebase
- B. Support Guide
- C. Links to other sales resources
- D. Anyplace Kiosk hardware schematics
- E. Online chat support with second level technicians
- F. Detailed specifications of competitor's products with talking points

Answer: A, B, C

Question: 4

When the IBM Anyplace Kiosk is powered on, it performs a power-on self test (POST). Which of the following is an indication of a successful power-on self test?

- A. The system will beep one time.
- B. The system will beep twice and display "POST Successful".
- C. There are no visible or audible indications of a successful POST.
- D. The system will display the prompt "OK" then boot up the operating system.

Answer: A

Question: 5

Which of the following is provided by PartnerLine (TechLine)?

- A. Web and e-mail support
- B. Access to technical support personnel
- C. Localized listings of product integration providers
- D. IBM case study solutions for end-user application development

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